Quality Insurance Outcomes

Small to medium-sized businesses are the lifeblood of Australian communities, helping them flourish and grow. But as every business owner knows, things don't always go to plan. A quality risk management review and strategy from a quality professional insurance advisor can assist you keep your business moving in the right direction.

As an Authorised Broker for Community Broker Network (CBN), we are empowered to support businesses like you, to achieve the best insurance outcomes. CBN are wholly owned by Steadfast - Australia and New Zealand's largest insurance broking

Insurance Based on Advice, Not Hope



Expert advice from an advisor you can speak to. We will visit you in person. As qualified insurance professionals - we make recommendations that support you in achieving the best outcomes.



Specialist knowledge and relevant industry insights, ensuring your insurance program addresses key risk exposures for your industry.



Claims advocacy based on advice, not hope. Our team are driven to achieve the best outcomes on your behalf. We will discuss your options and provide guidance to take the worry and confusion out of your claim.

What you can expect while working with us:

A TAILORED STRATEGY

We provide a detailed needs analysis to identity your potential and existing risks. Using our industry knowledge and insurer partners, we can provide you with a tailored risk management solution.

INSURANCE COVER PLACEMENT

Our team will implement your tailored insurance strategy, confirming and communicating the important details of your policy and premiums.

ONGOING SERVICE DELIVERY

We handle the dayto-day management of your insurance program, conducting regular review meetings, whilst alerting you to emerging risks.

WE MANAGE YOUR CLAIMS

In a claim, we support you through the process – negotiating with insurers and relevant third parties to ensure swift payment of any settlement.

INSURANCE PROGRAM RENEWAL

Your business may experience changes throughout the year. We take this into account at renewal, presenting you with a revised coverage structure and policy recommendations for the coming year.

We're here to answer your questions, whenever you need us.



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AUTHORISED BROKER

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